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Costs associated with compilation of National Service Indicators

The information gathered for NOAC on the Performance Indicators is compiled by the Corporate Services Department. It involves input from the 10 Departments to which the 31 indicators apply (e.g. Housing, Planning, Dublin Fire Brigade).

The annual return is co-ordinated by John Ryan, SEO, Corporate Services Department, who liaises with a contact person in each Department to gather this information annually.

The estimate of the overall cost of compiling the 2015 Service Indicator return, based on a total of 37 working days, across 10 Departments, is € €7,951.00.

This information is also used by Departments in the monitoring of their annual business plan objectives and the delivery of Corporate Plan goals.

Yours sincerely,



Mary Pyne
Head of Human Resources and Corporate Services